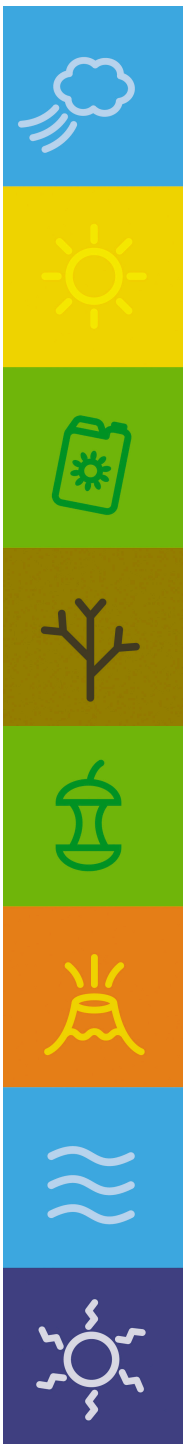


The EurObserv'ER barometer

Contract no ENER/C2/2016-487/SI2.742173

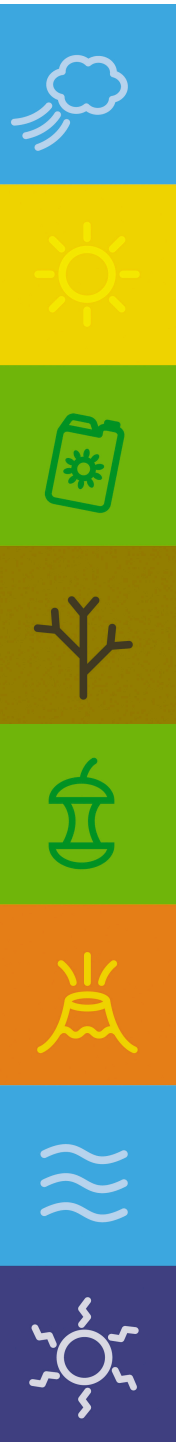


This project is funded
by the European Union under
contract n° ENER/C2/2016-487/SI2.742173



2018 satisfaction survey

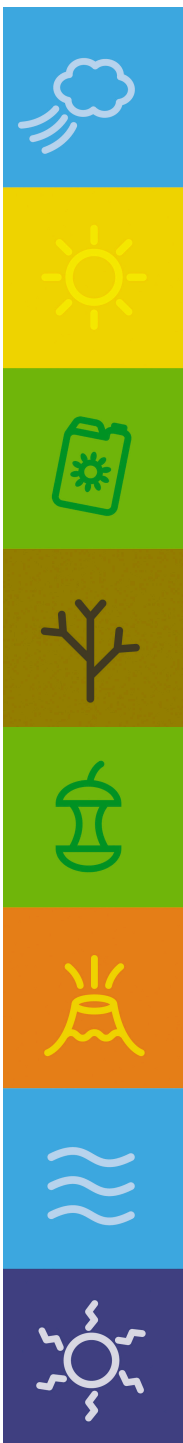
October 2018



Details of the Satisfaction survey



- On the www.eurobserv-er.org website
- Associated with the 17th EurObserv'ER Overview Barometer
- Fulfilling was voluntary
- 20 questions
- 65 valid responses
- Questionnaire was online from August to October 2018

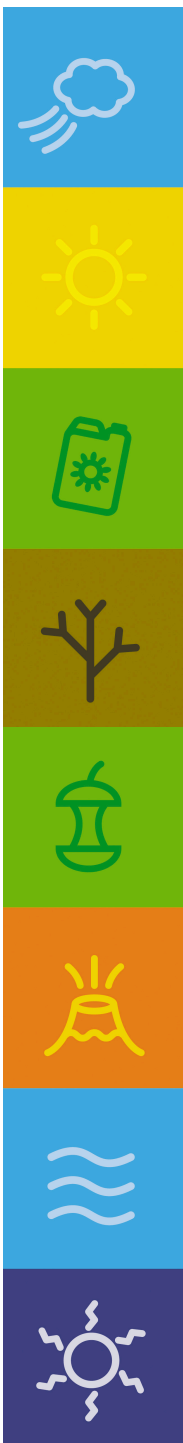


Details of the Satisfaction survey



The questionnaire was broken down into 9 different parts :

- Assessment of the overview barometer generally speaking
- Assessment of the specific part about energy data
- Assessment of the specific part about socio-economic indicators
- Assessment of the specific part about investment indicators
- Assessment of the specific part about costs and prices
- Assessment of the specific part about avoided fossil fuel use
- Assessment of the specific part about innovation and competitiveness
- Assessment of the specific part about flexibility of the electric system
- Feedback on the new EurObserv'ER website



Descriptive statistics of the respondents

65 valid questionnaires exploited

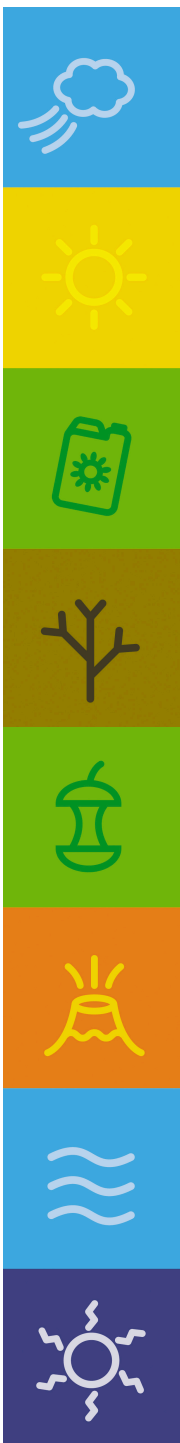


In which activities is the barometer audience involved?

- Renewable energies **67 %**
- Energy Efficiency **11%**
- Information/Public awareness/Education **6 %**
- Other sector than energy **6 %**
- Transport **6 %**
- Other energies than RES **3 %**

In which types of organisation?

- Industry sector **22 %**
- Research/University **17 %**
- Energy Agency **16 %**
- Finance/Consulting/Project dev. **14 %**
- NGO **14 %**
- Governmental / European Institution **8 %**
- Other **8 %**
- Media **2 %**

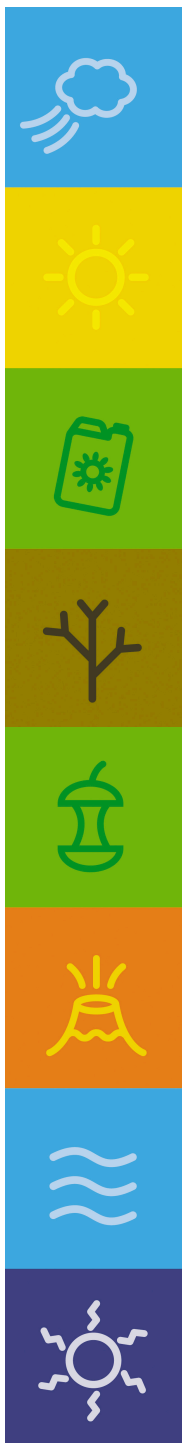


Descriptive statistics of the respondents



By Countries :

• France	19 %
• Germany	14 %
• Belgium	11 %
• Spain	9 %
• Italy	8 %
• Austria	5 %
• Portugal	5 %
• Slovakia	5 %
• Chile	3 %
• Greece	3 %
• Turkey	3 %
• Other E.U countries	6 %
• Countries outside E.U	9 %



Part 1 : General assessment of the overview barometer

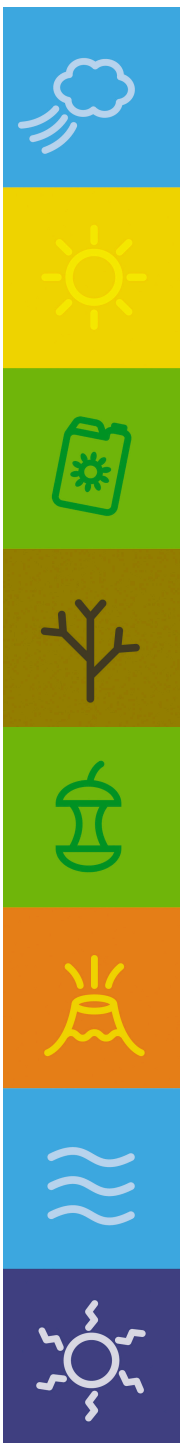


Frequency of reading :

- | | |
|-------------------------|-------------|
| • For a couple of years | 28 % |
| • For more than 2 years | 27 % |
| • For less than a year | 20 % |
| • For more than 5 years | 19 % |
| • First time | 6 % |

How do people learn about the 17th EurObserv'ER Overview Barometer ?

- | | |
|---|-------------|
| From EurObserv'ER emailing | 45 % |
| From www.eurobserv-er.org | 33 % |
| Other | 9 % |
| From another publication | 8 % |
| From EurObserv'ER tweets | 3 % |
| Through European Commission website | 2 % |



Part 1 : General assessment of the overview barometer



How will you use the 17th EurObserv'ER State of Renewable Energies in Europe in the scope of your work ?

Examples of use :

- Finance/Consulting/Project dev



« Information about cost and prices for several european countries »

- Journalists...

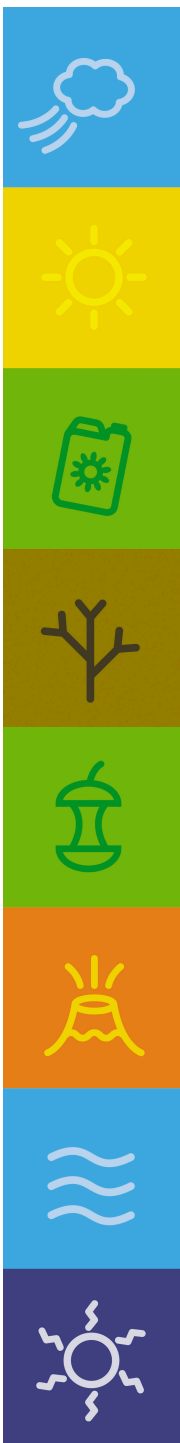


“Interesting to complete the energy aspects by investment or employment issues”

- Others : Communication agency



“To understand the context of renewable energies in europe ”



Part 1 : General assessment of the overview barometer



How would you score this edition of the State of Renewable Energies in Europe ?

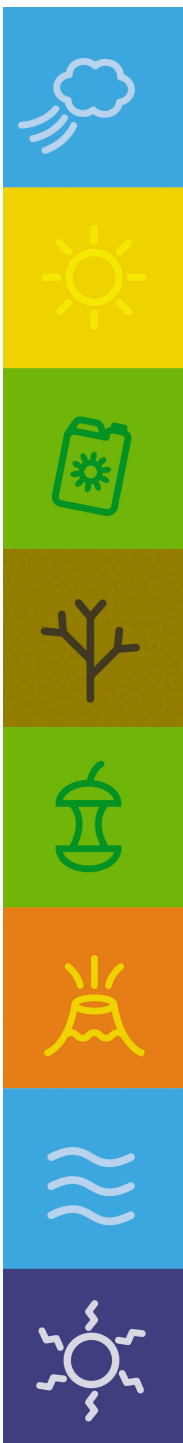


8,2/10

In your opinion, how can the next edition of the EurObserv'ER State of Renewable Energies in Europe be improved ?

- Include indicators on market share of companies in RES
- Include some interviews (industrialists)
- Cover ocean energy sector





Part 2 : Assessment of the energy data



How would you score (out of a maximum of 10)
the set of indicators presented in this part?



8,3/10

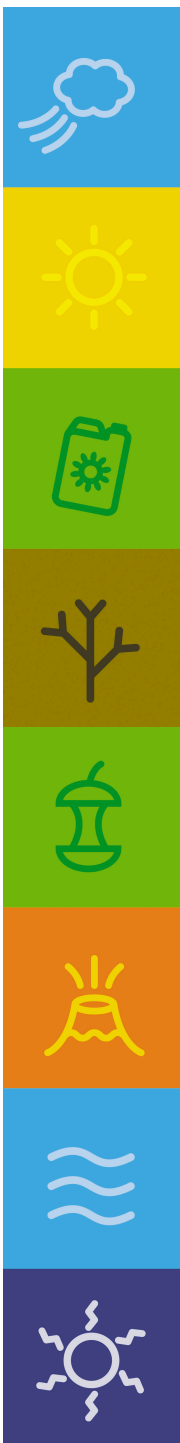
How would you score (out of a maximum of 10)
the analysis made for each sector in this part?



8,1/10

The readers were invited to explain their notation :

- The main satisfaction point was the fact that all RES in all European member States are covered with a common methodology
- Another important point was the regularity of the barometers publication



Part 3 : Assessment of the socio-economic indicators



How would you score (out of a maximum of 10)
the set of indicators presented in this part?



8/10

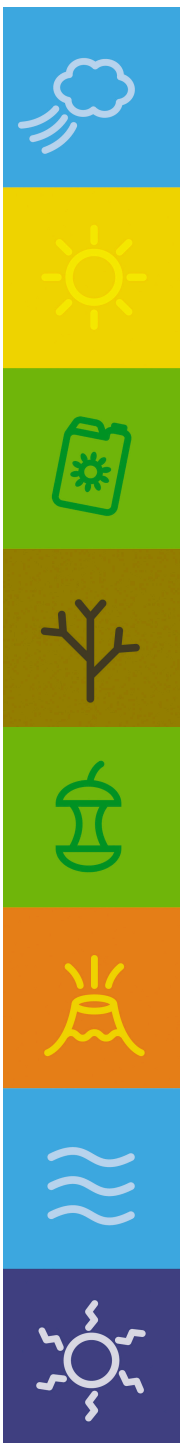
How would you score (out of a maximum of 10)
the analysis made for each sector in this part?



7,8/10

The readers were invited to explain their notation :

- Readers mainly expressed their satisfaction about the availability of these figures for all RES sectors



Part 4 : Assessment of the investment indicators



How would you score (out of a maximum of 10)
the choice of indicators covered ?



7,8/10

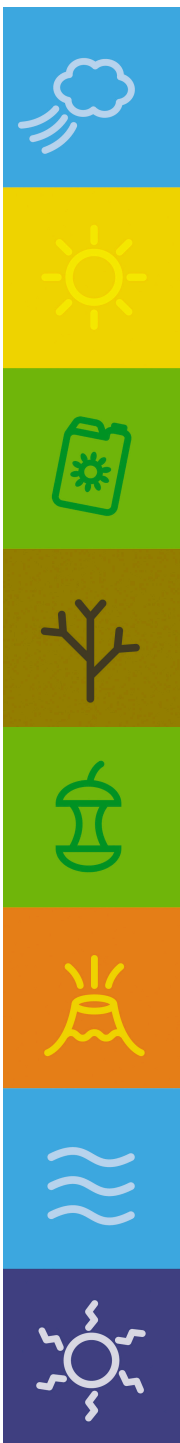
How would you score (out of a maximum of 10)
the quality of the information and the analysis
related to the investment indicators ?



7,8/10

The readers were invited to explain their notation :

- Readers are interested in this new kind of indicators to complete the energy part. Indicators are based on BNEF data which is well known sources
- Some reader said that the RES indices is sometimes too complex in its methodology and analysis



Part 5 : Assessment of the costs and prices chapter



How would you score (out of a maximum of 10)
the choice of the examples covered ?



8/10

How would you score (out of a maximum of 10)
the interest of the example chosen ?



7,8/10

The readers were invited to explain their notation :

- These indicators are interesting to complete energy figures



Part 6 : Assessment of the avoided fossil fuel uses chapter



How would you score (out of a maximum of 10) the choice of the examples covered ?



7,8/10



How would you score (out of a maximum of 10) the interest of the example chosen ?



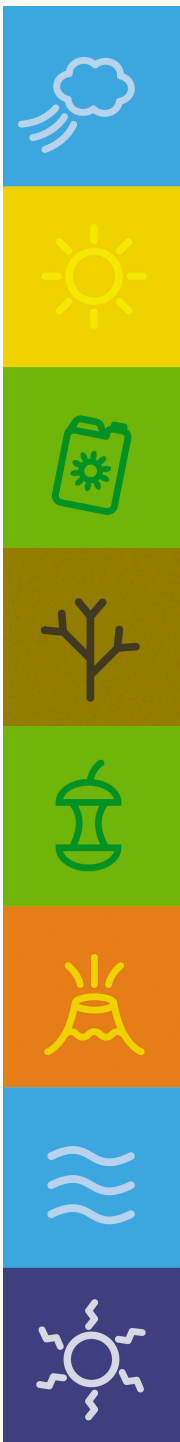
7,7/10



The readers were invited to explain their notation :

- The scope presenting all the EU28 countries on avoided fossil fuels consumption or expenses is very interesting





Part 7 : Assessment of the innovation and competitiveness chapter



How would you score (out of a maximum of 10)
the choice of the examples covered ?

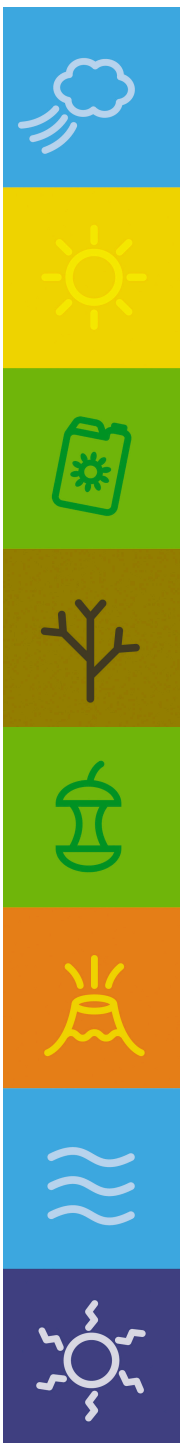


7,5/10

How would you score (out of a maximum of 10)
the interest of the example chosen ?



7,5/10



Part 8 : Assessment of the flexibility chapter



How would you score (out of a maximum of 10)
the choice of the examples covered ?



7,5/10

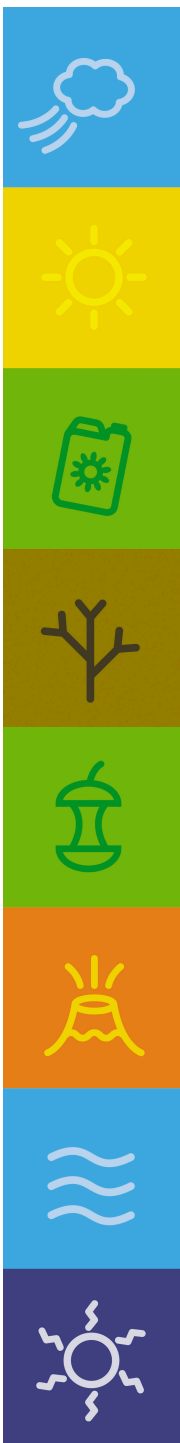
How would you score (out of a maximum of 10)
the interest of the example chosen ?



7,4/10

The readers were invited to explain their notation :

- Some reader said that the RES indices is sometimes too complex in its methodology and analysis.



Part 9: Feedback on the new EurObserv'ER website



How would you score (out of a maximum of 10)
your general impression on the website ?



8/10

How easy is it to find what you are looking for on the
EurObserv'ER website ?

Easy	69%
Very Easy	27%
Not so easy	4%
Not easy at all	0%